



## Handheld Repair Program

TrackAbout Announces a new repair program for Symbol Palm Terminals. In association with Legacy, a company founded by ex-Symbol repair specialists, a preferred-customer repair program has been developed for TrackAbout customers. This program will lower your costs and provide a quick turnaround time for your handhelds. Several TrackAbout customers have been using Legacy for handheld repairs and report excellent results.

Legacy offers 2 flat rate Repair programs:

Tier 1 – Minor Repairs

External plastics  
Keypads  
Triggers  
Other external components

Tier 2 – Major Repairs

Internal components  
Circuit board repair  
Display replacements  
Other internal components

In order to get started, please contact Diana Varela at Legacy. Please make sure you tell her that you are a TrackAbout customer. Setting up an account before a problem occurs will allow for faster processing and minimize turnaround time.

Legacy Contact:

Diana Varela

(847) 750-9231 (Direct)  
(866) 271-9891 (Toll Free)

Ext: 431

[DVarela@LegacyGlobal.com](mailto:DVarela@LegacyGlobal.com)  
[www.LegacyGlobal.com](http://www.LegacyGlobal.com)

MICHELE MONDELL  
(630) 622-2023

[mmondell@LegacyGlobal.com](mailto:mmondell@LegacyGlobal.com)

Shipping Information:

Legacy, Inc.  
Dock 9  
900 Thorndale Ave, Elk Grove Village, IL 60007

If you have questions, please contact Roxanne at (412) 269-1872.