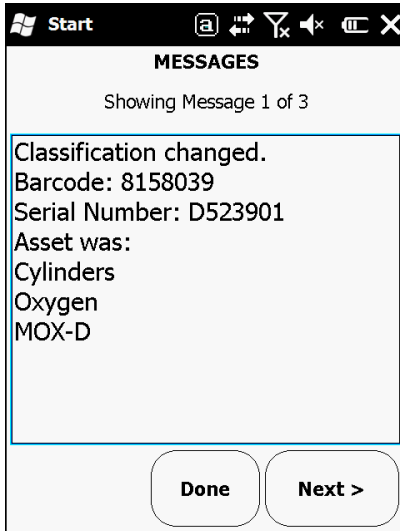


Wireless Collision Messages

Users, saving TrackAbout data wirelessly, will receive messages on their handheld when their actions have caused a collision. The messages appear after the user has ended their action and the data has been sent to TrackAbout.

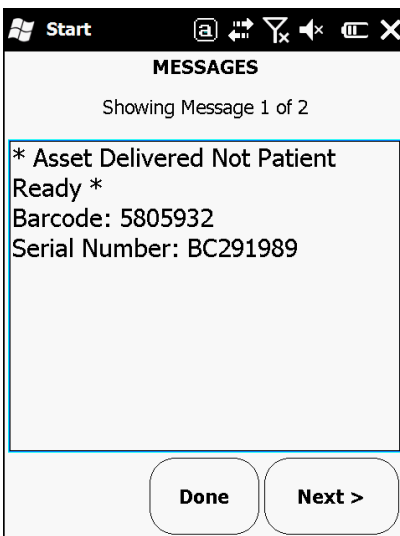
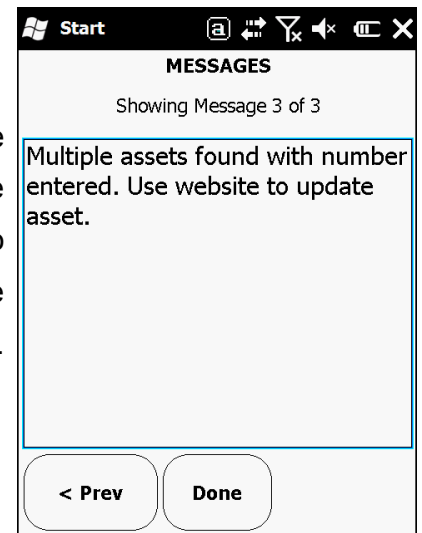
Below are examples of the messages and scenarios in which they appear:



This message appeared after an Add New action. The barcode and serial number already existed in TrackAbout, however the Asset Classification was changed.

TrackAbout automatically resolved this collision.

This message appears when TrackAbout cannot automatically resolve the collision created. This appeared after an Add New action where the barcode and serial numbers already existed in TrackAbout, but were attached to different assets, and after a Replace Barcode action where the new barcode already existed in TrackAbout.



This message appeared after a delivery, where the asset delivered had never been scanned as a return, i.e., it went from one customer directly to another customer.